

# Dental OPTIONS At-A-Glance for Agencies



## **What is Dental OPTIONS?**

Dental OPTIONS is a program offered by the Ohio Dental Association in collaboration with the Ohio Department of Health. Dental OPTIONS links Ohio's uninsured working poor, low-income seniors and persons who are medically, mentally or physically challenged with volunteer dentists or dental clinics to provide donated or discounted care, depending on their financial status.

## **How does a person qualify to receive dental care through Dental OPTIONS?**

To qualify for Dental OPTIONS, patients must meet income guidelines and not have any form of dental insurance or Medicaid. Potential patients can call the toll-free telephone number, 1-888-765-6789, which will connect them to a regional office to receive an application or talk to a trained referral coordinator. After eligibility has been determined, the patient is matched with a nearby participating dentist.

## **What are a participant's responsibilities?**

People who apply for the Dental OPTIONS Program are expected to follow through with dental treatment and keep their dental appointments. They ultimately have to arrange their own transportation to their appointments. Most participants will be expected to pay a discounted fee for the dental services they receive.

## **How are the discounted fees determined?**

A suggested fee schedule is provided to participating Dental OPTIONS dentists with flexibility to negotiate the fee and any payment arrangements with the participant.

## **What does the Dental OPTIONS Referral Coordinator do?**

Besides determining an applicant's financial eligibility, the Referral Coordinator matches the participant with an appropriate dental office or clinic. The Referral Coordinator serves as a liaison between the participant and the dental office, fields questions and verbally explains the program before an individual begins treatment.

## What if a participant has excessive dental work to be done?

As with all dental treatment provided through the Dental OPTIONS Program, the dentist and patient have the flexibility to negotiate how frequently services are provided, the fee, and any other aspects of the treatment. The Dental OPTIONS Referral Coordinator is available to help explain the terminology, procedures, and value of the dental services.

There may be occasions when a dentist determines after the initial appointment that the amount of discounted dental work to be completed is more than the dental practice can accommodate at that time. If so, the dentist will inform the Referral Coordinator and other arrangements will be made for the individual.

### ***Criteria for discounted care:***

#### **Population**

- poor of all ages
- must have resources to pay for reduced fees

#### **Financial Requirements**

- limited resources
- up to 200% of poverty (e.g. for a family of four annual income of \$36,800)
- verification with copy of most recent tax return, W2, paycheck stub, or other as appropriate

#### **Length of Eligibility**

- course of treatment as agreed on by the dentist and patient, (not to exceed three years from the date of match to a dentist)

#### **Services provided**

- up to the discretion of the dentist, no limit on services

#### **Fees**

- fees determined by the dentist
- suggested fee schedule is available

#### **Missed Appointment Policy**

- first "no show", a dentist may choose to discontinue treatment, patient will be removed from the program
- second "no show" the patient will automatically be removed from the program

#### **Re-enrollment**

- patient may re-enroll three years from the date of initial application

### ***Criteria for donated care:***

#### **Population**

- low-income seniors and people who are medically, mentally or physically challenged

#### **Financial Requirements**

- limited resources
- up to 100% of poverty level (e.g. family of four annual income of \$18,400)
- verification with copy of most recent tax return, W2, paycheck stub, or other as appropriate

#### **Length of Eligibility**

- course of treatment as agreed on by the dentist and patient, not to exceed three years from the date of match

#### **Services provided**

- up to the discretion of the dentist, no limit on services

#### **Fees**

- no fees, treatment is donated

#### **Missed Appointment Policy**

- first "no show", a dentist may choose to discontinue treatment, patient will be removed from the program
  - second "no show" the patient will automatically be removed from the program

#### **Re-enrollment**

- patient may re-enroll three years from the date of initial application

## Is Dental OPTIONS the Right Program for Me?

- **Dental OPTIONS is not an emergency treatment program.** Dental OPTIONS is a program that links people in need with dentists who have volunteered to treat approved patients for reduced fees. **The current wait list is 10 months or more for most counties.** If you need emergency assistance, call 211 for a referral to emergency clinics.
- To qualify to receive dental care through Dental OPTIONS, patients must meet income guidelines and **not** have any form of dental insurance or Medicaid. Low income families with children should apply for Healthy Start and Healthy Families first.
- If you qualify for Dental OPTIONS, you will be required to pay reduced fees at the time of service. Discounts are based on the patient's household income and other health care needs. Applications are evaluated taking into consideration whether the applicant has enough income to meet the required fees of the lowest fee schedule for the treatment needed. In some limited circumstances, individuals over 65 and persons with disabilities may be eligible for donated services.
- The dentist will decide what treatment is needed. The purpose of Dental OPTIONS is to restore good oral health. Services may include exams, x-rays, cleanings, fillings, extractions, partials, dentures, and the treatment of gum disease. **Dental OPTIONS will not to implants, braces for individuals over 18years, and teeth whitening.** Patients who need only routine preventative care will be referred to low cost community clinics if available.

### What do I have to do when I am accepted into the OPTIONS program?

- Call and make your first appointment within a week of receiving a referral to a Dental OPTIONS dentist.
- Be on time for your appointments.
- Call the dental office 24-48 hours in advance if you must re-schedule your appointment. If you do not show up for your appointment and you have not called to cancel, the dentist can choose not to do your dental work. If you miss two appointments, you will no longer be in the Dental OPTIONS program.
- Pay the discounted fee at the time services are provided.
- Follow through with the recommended dental care at a steady pace.
- Schedule additional appointments as recommended by the dentist.
- Keep the referral coordinator informed of your treatment progress by calling the Dental OPTIONS office at least once a month.

## Dental Resources for Adults in Central Ohio

### Ashland County

*Ashland Dental Clinic, (419) 289-4957 – 1027 E. Main St., Ashland*

**Services:** Exams, cleanings, x-rays, fillings, extractions (sometimes wisdom teeth), dentures, some crowns, root canals on interior teeth.

**Hours:** Mon, Thr, Fri: 8:30 AM – 4:30 PM; Tue:, 8:30 AM – 4 PM ; Wed 8 AM – 12 PM

**Emergency:** Sign in Monday and Wednesday at 8:30 am, will see between 10am-Noon. Also will take emergencies if time available.

**Payment:** Sliding fee scale, Medicaid, or Manage Plan

*9<sup>th</sup> Street Dental Center, (419) 289-1430 - 431 East 9<sup>th</sup> St, Ashland*

**Services:** Exams, cleanings, x-rays, fillings, extractions, root canals, crowns. Dentures and partials limited.

**Hours:** Mon, Tues, Fri: 8:30AM – 4:30PM; Wed: 8AM – 4PM; Thur: 8AM – 8PM

**Emergency:** Walk in hours Wednesday 8AM – 11AM

**Payment:** Sliding scale based on income, due at time of service

**Athens County – See Vinton County or Meigs County**

**Belmont County- See Noble County and Harrison County**

### Columbiana County

*Lisbon Community Dental Center, (330) 424-4192 - 38722 Saltwell Road, Lisbon*

**Services:** Exams, cleanings, x-rays, fillings, extractions. Bring current x-rays if you have any.

**Hours:** Mon: 8:30 AM - 6 PM; Tue/Thr: 8 AM - 5 PM; Wed 8 AM - 5:30 PM; Fri 8 AM – 4 PM

**Payment:** Self pay, sliding fee schedule, insurance, Medicaid, Workers Compensation.

**Coshocton County – See Tuscarawas County and Knox County**

**Crawford County- See Richland County**

**Delaware County- See Franklin County List or Marion County**

**Fairfield County- See Franklin County List, Licking County, or Vinton County**

**Guernsey County – See Harrison County, Noble County, or Tuscarawas County**

### Hancock County

*Blanchard Valley Clinic, (419) 422-7664 – 1800 N. Blanchard St, Ste 122, Findlay*

**Eligible:** Income must be below 300% poverty level or receiving health benefits from Medicaid or Medicaid HMO; Bring proof of income.

**Services:** Cleanings, exams, fillings, x-rays, dentures, partials, simple root canals, extractions, crowns

**Hours:** Mon-Fri: 8 AM – 4:30 PM

**Payment:** Reduced fee, insurance, Medicaid, Ohio Disability Assistance Program (DA), Children-\$25/visit

**Hardin County- See Hancock County**

### Harrison County-

*Freeport Family Health Center, (740)658-4441 – 110 West Main St, Freeport*

**Services:** Fillings, exams, x-rays, extractions, dentures, partials, crowns, bridges, root canals

**Hours:** Mon-Fri 8AM-3PM

**Emergency:** Patients can come in at 8am or 1pm. May be a wait, but you will be seen

**Payment:** Medicaid, insurance; sliding scale based on income, starts at \$20

**Hocking County- See Vinton County**

**Holmes County- See Ashland County, Knox County, Tuscarawas County, and Stark County.**

**Jefferson County- See Harrison County and Columbiana County**

### Knox County

*Knox County Dental Clinic, (740) 392-2200 -11660 Upper Gillchrist Rd, Mt Vernon*

**Eligible:** Residents of Knox and surrounding counties; Cleanings, emergencies, basic exam, x-rays, fillings, sealants, simple extractions; no root canals, crowns or dentures.

**Hours:** Mon – Fri, 8 AM - 4:30 PM

**Payment:** Sliding fee scale starting at \$20, insurance, Medicaid

**Licking County –See also Franklin county list and Knox County**

*Licking County Department Dental Referral Program & Patient Navigator Program, (740) 349-6494.*

Call and ask for Angel.

**Eligible:** Parents 21 years and older who have a minor child living in the house and have low-income.

**Madison County –See also Franklin County list**

Madison County Oral Health Education Program, (740)-852-3065 ext 225

Eligible: Call and ask for Alexis Evans. Dental referrals and financial assistance available.

Marion County –See also Hancock County and Richland County

Meigs County-

*Meigs County Dental Clinic, (740) 992-3455 - 509 South Third Street, Middleport*

Services: Exams, fillings, x-rays, cleanings, dentures, partials, crowns, bridges, extractions, root canals.

Hours: Mon - Fri 8:30 AM - 4:00 PM

Payment: Sliding fee, Medicaid, insurance, full pay.

Monroe County- See Noble County

Morgan County- See Noble County

Morrow County- See Richland County or Knox County

Muskingum County

*Zanesville-Muskingum County Health Department, (740) 454-9741 - 205 N 7th St., Zanesville*

Services: Exams, fillings, extractions, some root canals, (no dentures)

Hours: Mon-Fri 8 AM - 4:30 PM

Emergencies: Mon and Thr. 1<sup>st</sup> 10 people, try to arrive by 7am

Payment: Self pay, sliding fee (Min. \$20.00), Medicaid

Noble County-

*GMN Healthy Smiles Dental Clinic, (740) 732-4292 - 606 West St., Caldwell*

Services: Exams, x-rays, cleanings, fillings, simple extractions, dentures, crowns, bridges, root canals

Hours: Mon - Fri: 8 AM - 4:30 PM; (Closed: 12 PM - 1 PM)

Emergencies: Walk in 8 AM or 1PM

Payment: Sliding fee (Min. \$35), self-pay, insurance, Medicaid,

Perry County- See Franklin County, Vinton County, Meigs County, Noble County, and Knox County.

Richland County

*Third Street Family Health Services (419) 522-6191 - 600 West Third St., Mansfield*

Services: Exams, x-rays, cleanings, fillings, simple extractions, root canals, crowns (No dentures or emergencies)

Hours: Mon, Fri: 8 AM - 5 PM, Tues: 8 PM - 7 PM; Wed, Thr: 8 AM - 4 PM

Payment: Sliding fee (Min. \$10), Insurance, Medicaid

Stark County

*Canton Community Clinic, Inc., (330) 454-2000 - 2725 Lincoln Street East, Canton 44707.*

Eligible: Income at or below 150% of federal poverty level, bring picture and proof;

Services: Extractions, exams, cleanings, fillings, x-rays.

Hours: Mon-Fri 8 AM - 4:30 PM

Payment: Self pay, Sliding fee schedule (Min \$20), Serve those in need without dental insurance.

Tuscarawas County-

*Tuscarawas County Health Department, (330) 343-5555 - 897 E. Iron Ave., Dover*

Services: Exams, x-rays, fillings, simple extractions, root canals, crowns dentures (must pay full lab fee)

Hours: Mon, Wed, Fri 8AM-4PM; Tues, Thus 8AM-6PM

Emergency: At Doctor's availability

Payment: Sliding fee scale only for Tuscarawas county residents outside of New Philadelphia, self-pay, Medicaid, or payment arrangements.

Union County- See Franklin County list or Marion County

Vinton County

*Vinton County Dental Clinic, (740) 596-5249 - 31891 St. Rt. 93 North, McArthur*

Services: Exams, x-rays, fillings, cleanings, extractions. Not on sliding-fee scale: root canals, dentures, crowns

Hours: Mon-Fri 8:30AM-4PM

Emergencies: When appointment available

Payment: Sliding fee scale, Medicaid, private insurance

Washington County- See Meigs County

Wyandot County- See Hancock County